1A) Intro

* Why is it important to test the system?
  + Sensitive data – unauthorised access
    - We don’t want doctors, nurses, receptionists and patients to be able to see data that they are not allowed to see.
    - Add real life example briefly
  + Risk losing data
  + Risk to patient health and damage resulting in system errors

1B)

Black Box testing

* Happens at the beginning stage – Beginning of sprint or system inception(discovery)
* Creating a feature file for a system function/business requirement that needs to be tested
* The BA and customer can create/draft feature files. Tester/dev can implement BDD testing using cucumber gherkin in a programming language of their choice.

White Box Testing

* Happens along the way as code is being written. So iteratively being checked and changes made along the way
* Mocking frameworks e.g. Mockito because db or other external components may not be available.
* Static code analysis such as sonarqube to check for inefficient code, dead code and code coverage
* Devs test the code as they have written it and the tester would assist in this.

Quad 4 Testing

* This test would happen when a certain features/section of the system has been built.
* E2E integration, smoke test, stress test in this stage to make sure the system performs in the correct way.
* Testers would do all the testing here as they have the whole view of what needs to be tested

Quad 3 Testing

* This test would happen iteratively as more features become available.
* Visual testing – checking that it shows all the necessary parts e.g. login screen
* This would be tested by BA and customers

1C)

* MVC
  + Each layer can be mocked so that you can mimic the results returned
  + You basically don’t care if the db is there or not
  + Or the business logic and services are available or coded
* Uber support

Disconnected

* Issue

Help signing up to earn

* Support Assistant

Thanks for contacting Uber Support. To help us get started, please summarize your issue below and we’ll connect you to a customer support representative.

12:42:59 PM

* Hi I have signed up for uber eats with a different email to the uber driver app. How do i use the delivery part of it now as it does not show on the driver app?

12:43:49 PM

* Support Assistant

Thanks for providing this information. We’ll connect you to the next available customer support representative.

* Connected to Kaynat
* Kaynat

Hi ‍Misbah‍,

* Hi Kaynat

12:44:32 PM

* Kaynat

Please bear with me while I pull up the details.

* ok thank you

12:44:49 PM

* Kaynat

Please note that you are writing to us from your delivery partner account [misbahahmed0548@gmail.com] with the phone number associated with it [7565224735] .

* Looking into the details, I can see that all of your documents have already been approved.
* When you sign up to partner with Uber Eats, you will need to complete a background check with our third-party provider, Sterling.
* yes that is all correct

12:48:15 PM

* Kaynat

You will receive an email where you can register for a Sterling account that will be sent to [misbahahmed0548@gmail.com].

* Please ensure the information on your partner account matches the information submitted on your background check.
* Please be noted that you will receive an email from Sterling within the next few days with a link to the background check.
* Can i ask a question

12:48:47 PM

* How come you need a different email and mobile number to use uber eats?

12:49:20 PM

* after the background check how can i use the app?

12:50:38 PM

* is it on my uber driver app? although that uses a different email?

12:51:30 PM

* Kaynat

Currently, we're unable to set up your account as a partner with both Uber and Uber Eats, so you'll need to have a separate account using a different email address and telephone number.

* Unfortunately, I am not able to assist you with this issue via Live Chat Support.
* Please write us through your in-app help section so that our specialized team would be able to help you accordingly. You can also contact them by visiting [help.uber.com/partners](http://help.uber.com/partners).
* Thank you and have a good day.